

TERMS OF SERVICE

1. Company Information

These terms govern your use of the Padel Boho application (powered by Matchpoint) and the physical facilities operated by **Mekojho Ltd**, located at **Agbawe Avenue, Adenta, Accra**.

- **Taxpayer Identification Number (TIN): C0060086653**

2. Account Registration & Requirements

- **Age Requirement:** You must be at least 18 years old to register for an account and book courts. Minors may play but must be accompanied and supervised by an adult who holds the booking.
- **Accuracy:** You agree to provide accurate information (name, email, phone number) during registration to ensure seamless communication regarding your bookings.

3. Bookings, Payments, and Pricing

- **Currency:** All transactions are processed in Ghanaian Cedi (GHS).
- **Payment Methods:** We accept **Mobile Money, Visa, and Mastercard** through our secure integrated payment gateway.
- **Payment Splitting:** If utilizing the app's split-payment feature, the booking user is ultimately responsible for the full court fee if co-players fail to fulfill their payment portions before the match.

4. Cancellation & Weather Policy

- **Cancellation Window:** Cancellations must be made at least **6 Hours** before the scheduled match time to be eligible for a full refund. Cancellations made past this window will not be refunded.
- **Weather Policy (Rain-outs):** Padel is an outdoor sport. In the event of unplayable weather conditions (heavy rain), players will not receive a cash refund. Instead, a **credit** will be applied to your Padel Boho account for a future booking. Management reserves the right to determine if a court is unplayable.

5. Club Rules & Liability

- **Dress Code:** Proper sportswear and closed-toe athletic footwear (such as running or training shoes) are required on the court at all times for your safety. While flat, non-marking padel or tennis shoes are highly recommended to help preserve the court surface, standard athletic shoes are permitted.
- **Complimentary Equipment Use:** Padel Boho provides rackets and balls for use during your booked session. Players are also welcome to bring their own personal equipment. Any equipment provided by the club remains the property of Mekojho Ltd and must be returned to staff immediately after your session in good condition. Users may be held liable for any club equipment that is unreturned, taken off the premises, or damaged due to intentional abuse or negligence.
- **Assumption of Risk:** By playing at Padel Boho, you acknowledge that padel is a physical sport and you play at your own risk. **Mekojho Ltd** is not liable for any personal injury, loss, or damage to personal property while on the premises.